

## OUR EXPERIENCE

"It was great to have an expert directly answer your questions, specifically how to flow through the program and get all the information you may need. Having someone knowledgeable, passionate, and excited about their work also helped make the process easier and more enjoyable. It was beneficial for all staff to have the training and not just management to then roll out the information to everyone. ProShop is great because all the information about a project or a part is in one place. My favorite aspect is the features for scheduling and creating project timelines. "

- Carling Stokes - Mechanical Engineer.

"Having one of the company founders explain the software in detail was awesome. He was willing to answer all questions and discuss any problems. I only have experience with one other ERP system, and ProShop by far has more features and helpful information. For the quality process, it has equipment calibration data that makes everything easier to use. "

- Eric Turko - Quality Technician

"I learned so many things during our staff training. There are easier ways to access information and very helpful shortcuts. After training, I realized I was processing invoices wrong. I would still like to have a way to reduce the amount of manual input to prevent errors and have some filter options instead of a query. Overall, I like ProShop's ability to track outstanding customer purchase orders."

- Arun Thomas- Office Manager

"I was introduced to ProShop by a close friend and colleague that had gone through the process of bringing on ProShop at their own shop that is quite like ours. Seeing the entire process that they went through to onboard an ERP system was extremely helpful in Rainhouse making the decision to go with Proshop. The main benefit that I was able to see with this system is company wide visibility, not only do the people planning or quoting jobs get to see what work will be coming but, anybody in the company has the power to see all jobs going through the company. The ability for all users to input personal experiences for each job is really helping us reduce the amount of tribal knowledge kept inside of people's heads, allowing everyone to find the answers to any problem without having to go look for someone. Overall I have been extremely satisfied with Rainhouse's move to our new ERP, Proshop."

- Chris Lichty- VP of Manufacturing

Rainhouse employees across the board are comfortable using ProShop ERP to perform daily activities. Implementing ProShop was one of the best decisions Rainhouse made to be more productive and have all the information in one place.